

SamplePrep Maintenance Contract Subscriptions

	Silver	Gold	Platin
Software updates	✓	✓	✓
Standard Methodes and Workflows	✓	✓	✓
E-Mail Support	2 days	1 day	4 hours
Support Hotline		Office hours	06:00-22:00
Refresh and Update course	5%	10%	15%
Mechanical check on site		✓	✓
Annual PQ			✓
Upgrades			10%
Price / year	CHF 3'800.-	CHF 5'200.-	CHF 9'500.-



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